

Leading in an Enterprise Excellence Environment

Many organizations have implemented Lean tools with only limited success because they are lacking the management understanding and commitment to overcome a status quo culture. Grounded on the Shingo Model for Enterprise Excellence this workshop is designed to articulate and practice management's essential role in creating a work environment that favors problem solving and continuous improvement. Consisting of ten 1/2 days spread over ten consecutive weeks, Leading in an Enterprise Excellence Environment, addresses both the social and technical sciences of fundamental Lean concepts in terms relevant to the organizations particular work systems and business need. Each half-day session presents the know-how and know-why for a critical Lean method and includes a one-hour direct observation and one-hour reflection to connect it to the organization's need in a practical way.

Program Overview

Day One: The Shingo Model for Enterprise Excellence and Identifying the Business Case

Day Two: The Seven Stages of Maturity in a Lean Transformation; the Lean Technical & Social Sciences

Day Three: Creating a Problem-Solving Culture and Management's Role, Principles and Systems to Drive Behavior

Day Four: Nurturing an Idea Driven Organization; Purpose of an Idea Driven Culture

Day Five: Visual Systems to Manage Effectively; Leader Standard Work for system structure

Day Six: Strategic Alignment & Deployment using the X Type Matrix

Day Seven: Using A3's for Improvement Projects; A3's to Coach and Mentor

Day Eight: Day Value Stream Mapping & Management's Role

Day Nine: Accountability and Management Behaviors; Leader Standard Work

Day Ten: Enhancing Our Understanding of Enterprise Excellence; A Call to Action

Who Should Attend?

This course is designed for senior leaders who are looking to implement or add structure to their Lean Management System (LMS) to help drive a culture of "Everybody Everyday." Students will practice in the workplace to gain hands-on understanding of leading and inspiring front-line employees. At each session, students will assess organizational strengths and opportunities as well as their own roles to support continuous improvement.

After completing this program, participants will be able to:

- ✓ Articulate the business case for Lean.
- ✓ Explain the Lean Transformation Model.
- ✓ Assess the current condition and envision the ideal condition.
- ✓ Effectively implement appropriate counter-measures.
- ✓ Employ coaching and mentoring practices.
- ✓ Use Visual Management, Value Stream Mapping, A3's as management tools.
- ✓ Align improvement activities toward and resources toward strategic objectives.